

Thelma's Mooring (11.25)

Booking Terms and Conditions. D and G STL Licence No DG10035F
To be read in conjunction with our Visitor Information booklet in the cabin.

Thelma's mooring is available to let throughout the year, Low Season Short breaks may be available, strictly three nights minimum

Bookings and Payment.

All bookings run from Saturday to Saturday, entry at 1600 and departure by 1000. To confirm a booking a non returnable deposit of £100 is payable on reservation with a completed and signed booking form. In the event of cancellation this may be returned if the property can be re-let for the entire duration of the cancelled booking.

The balance is due 8 weeks prior to arrival. At peak times the owner reserves the right to request the whole rental upon booking. A completely separate deposit of £100 is requested and will be returned upon satisfactory hand over of the cabin and return of the key. The cost of replacement keys and damage to the property, will be notified to the client and may be debited from the £100 deposit. We DO NOT accept payment by cheque.

If a booking is accepted, the client becomes liable for the balance of the rent, eight weeks before the start of the holiday. Non payment of the balance by the due date, will be treated as a cancellation and the owner will relet the property. **We use Internet Banking payments.**

The Property.

Thelma's Mooring is insured for and licensed for **6 people** and one well behaved dog. The property will be thoroughly cleaned and is in an excellent state of repair and should be left in the same condition when the cabin is vacated. Please **do not move the furniture about inside or on the deck**. One well behaved dog should be confined to the living area, and not use the furniture! We provide a garden tether and waste bags.

Please check outside areas for anything your pet may have left behind 🐾.

We have parking space for two vehicles, the access road is not suitable for large commercial vehicles and the parking up of large motor homes is discouraged. The owner reserves the right to ask occupants to leave immediately if the maximum number of six people is exceeded and if she feels the hirers are unsuitable to occupy the property or are breaching the Terms and Conditions.

We DO NOT have an EV Charging point, the nearest being the Spar Car Park at Gatehouse. We do not allow charging with your own extension lead to a normal plug socket. Of course we cannot police this, but must stress this practice is not recommended and can be dangerous.

House towels, Bed linen and bath towels are included in the rental price of the cabin. A starter supply of logs and kindling are provided. Other electrics and heaters are controlled from the electric meter (which takes £1/2 coins) located in the lobby. **In line with government legislation our cabin has a water meter, please use water sparingly.**

Breakdown and maintenance issues will be treated with the utmost diligence. However, the owner cannot be held responsible for situations beyond their control. The owner may require access to the Cabin to rectify any maintenance issues. Also our Gardener may visit to cut grass or attend to the surrounding grounds. Please bear with him, as he is weather dependant and will endeavour to cause minimum disruption to your holiday.

Unlimited WiFi is provided at no extra charge. The Owner is not responsible for breaks in service. We also have good access to all major mobile networks.

PLEASE NOTE. OUR CABIN AND ALL SURROUNDING AREAS ARE DESIGNATED AS “ NO SMOKING”. All guests and visitors and visiting professionals should not smoke or vape on our property. Inside the cabin is also a candle free zone.

We want to make your stay in our cabin as safe and enjoyable as possible. Our cushions, bed pillows and duvets do not contain feathers. Duvets and pillows and their covers are cleaned and rotated regularly.

Our cabin is dog friendly and no matter how scrupulous our cleaning methods are, we cannot guarantee a “dog hair **FREE** environment”. Visitors who surreptitiously bring other pets in to our cabin, are beyond our control! Therefore if you have a severe allergy please discuss this with the owner before you book.

We are asking all guests to look after our Septic Tank, please do not use wipes in the cabin or put kitchen waste (FAT) and bleach products down the drains.

The cabin is fully equipped with fire extinguishers and fire blankets. Interlinked smoke and heat alarms and carbon monoxide detectors are also installed. All the above equipment and portable electrical appliances are checked regularly.

PLEASE DO NOT TAMPER WITH THE FIRE SAFETY EQUIPMENT.

We do not provide Cancellation or other holiday insurance. We therefore strongly recommend that you take out your own **holiday insurance!** Booking through a third party may incur a booking fee.

We have our Short-Term Lets Licence issued by Dumfries and Galloway No DG00135F.