

Thelma's Mooring 01/21

Booking Terms and Conditions.

Thelma's mooring is available to let throughout the year, Low Season Short breaks may be available, strictly three nights minimum

Bookings and Payment.

All bookings run from Saturday to Saturday, entry at 1600 and departure by 1000. To confirm a booking a non returnable deposit of £100 is payable on reservation with a completed and signed booking form. In the event of cancellation this may be returned if the property can be re-let for the entire duration of the cancelled booking.

The balance is due 8 weeks prior to arrival. At peak times the owner reserves the right to request the whole rental upon booking. A completely separate deposit of £100 is requested and will be returned upon satisfactory hand over of the cabin and return of the key. The cost of replacement keys and damage to the property, will be notified to the client and may be debited from the £100 deposit.

If a booking is accepted, the client becomes liable for the balance of the rent, eight weeks before the start of the holiday. Non payment of the balance by the due date, will be treated as a cancellation and the owner will relet the property.

The Property.

Thelma's Mooring is insured for and accommodates 6 people and one well behaved dog. The property will be thoroughly cleaned and is in an excellent state of repair and should be left in the same condition when the cabin is vacated. Dogs should be confined to the living area, and not use the furniture! We provide a garden tether and waste bags. The owner reserves the right to ask occupants to leave immediately if the maximum number of six people is exceeded and if she feels the hirers are unsuitable to occupy the property or are breaching the Terms and Conditions.

From 2021 House towels, Bed linen and towels will be included in the rental price of the cabin. A supply of logs and kindling are provided. Other electric heaters are controlled from the electric meter (which takes £1/2 coins) located in the lobby.

Breakdown and maintenance issues will be treated with the utmost diligence. However, the owner cannot be held responsible for situations beyond their control. The owner may require access to the Cabin to rectify any maintenance issues. Also our Gardener may visit to cut grass or attend to the surrounding grounds. Please bear with him, as he is weather dependant and will endeavour to cause minimum disruption to your holiday.

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Please note: For your comfort and safety. **No smoking in the cabin.**

We want to make your stay in our cabin as safe and enjoyable as possible. Our bed pillows and duvets do not contain feathers. Duvets, Fabric mattress and pillow covers will be replaced at change over.

Our cabin is dog friendly and no matter how scrupulous our cleaning methods are, we cannot guarantee a “dog hair **FREE** environment”. Visitors who surreptitiously bring other pets in to our cabin, are beyond our control!

Therefore if you have a severe allergy please discuss this with the owner before you book.

The cabin is fully equipped with fire extinguishers and blankets. Smoke detectors and carbon monoxide detectors are also installed. All the above equipment and electrical appliances are checked annually.

PLEASE DO NOT TAMPER WITH THE FIRE SAFETY EQUIPMENT.

We do not provide Cancellation or other holiday insurance. We therefore strongly recommend that you take out your own **holiday insurance!** Booking through a third party may incur a booking fee.

Coronavirus

The owners are following all government guidelines, we are taking advice from ASSC and are part of the Good to Go Scheme. We are looking forward to the 2021 Season, but of course we cannot predict what will happen in the forthcoming months. At the present time, the Scottish First Minister is restricting all accommodation to one household ONLY. If this effects you and you decide not to go ahead with your holiday, we are happy to refund your deposit up to 8 weeks before the start of your holiday. Stay safe.

All reasonable Risk Assessments and Cleaning Protocols have been observed. Your Welcome Letter will include your own personal guide with information about Coronavirus and your stay at Thelmas Mooring. A hard copy will be left in the cabin.

All guests have a responsibility to inform the owner immediately, if you display any symptoms of the Coronavirus, immediately before, during and after your holiday.

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