

Thelma's Mooring 02/23

Booking Terms and Conditions.

To be read in conjunction with our Visitor Information booklet in the cabin.

Thelma's mooring is available to let throughout the year, Low Season Short breaks may be available, strictly three nights minimum

Bookings and Payment.

All bookings run from Saturday to Saturday, entry at 1600 and departure by 1000. To confirm a booking a non returnable deposit of £100 is payable on reservation with a completed and signed booking form. In the event of cancellation this may be returned if the property can be re-let for the entire duration of the cancelled booking.

The balance is due 8 weeks prior to arrival. At peak times the owner reserves the right to request the whole rental upon booking. A completely separate deposit of £100 is requested and will be returned upon satisfactory hand over of the cabin and return of the key. The cost of replacement keys and damage to the property, will be notified to the client and may be debited from the £100 deposit.

If a booking is accepted, the client becomes liable for the balance of the rent, eight weeks before the start of the holiday. Non payment of the balance by the due date, will be treated as a cancellation and the owner will relet the property.

The Property.

Thelma's Mooring is insured for and accommodates 6 people and one well behaved dog. The property will be thoroughly cleaned and is in an excellent state of repair and should be left in the same condition when the cabin is vacated. One well behaved dog should be confined to the living area, and not use the furniture! We provide a garden tether and waste bags. The owner reserves the right to ask occupants to leave immediately if the maximum number of six people is exceeded and if she feels the hirers are unsuitable to occupy the property or are breaching the Terms and Conditions.

House towels, Bed linen and bath towels are included in the rental price of the cabin. A supply of logs and kindling are provided. Other electric heaters are controlled from the electric meter (which takes £1/2 coins) located in the lobby.

Breakdown and maintenance issues will be treated with the utmost diligence. However, the owner cannot be held responsible for situations beyond their control. The owner may require access to the Cabin to rectify any maintenance issues. Also our Gardener may visit to cut grass or attend to the surrounding grounds. Please bear with him, as he is weather dependant and will endeavour to cause minimum disruption to your holiday.

Carrick Shore does not have access to wifi. Mobile and 4G signals are excellent, guests may use their own data to access the internet and our Smart TV.

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PLEASE NOTE. OUR CABIN AND ALL SURROUNDING AREAS ARE DESIGNATED AS “ NO SMOKING”. All guests and visitors and visiting professionals should not smoke or vape on our property. Inside the cabin is also a candle free zone.

We want to make your stay in our cabin as safe and enjoyable as possible. Our bed pillows and duvets do not contain feathers. Duvets are rotated on back to back bookings.

Our cabin is dog friendly and no matter how scrupulous our cleaning methods are, we cannot guarantee a “dog hair **FREE** environment”. Visitors who surreptitiously bring other pets in to our cabin, are beyond our control!

Therefore if you have a severe allergy please discuss this with the owner before you book.

The cabin is fully equipped with fire extinguishers and a fire blanket. Interlinked smoke and heat alarms and carbon monoxide detectors are also installed. All the above equipment and electrical appliances are checked annually.

PLEASE DO NOT TAMPER WITH THE FIRE SAFETY EQUIPMENT.

We do not provide Cancellation or other holiday insurance. We therefore strongly recommend that you take out your own **holiday insurance!** Booking through a third party may incur a booking fee.

We now have our Short-Term Lets Licence issued by Dumfries and Galloway No DG00135F.

Coronavirus

The owners continue to monitor the news and follow all government guidelines, we also take advice from ASSC. Stay safe. All reasonable Risk Assessments and Cleaning Protocols have been observed. Your Welcome Letter will include information about any recent developments.

All guests have a responsibility to inform the owner immediately, if you display any symptoms of the Coronavirus, immediately before, during and after your holiday.

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